

PACAI

MANSION – EST. 1677
HOTEL

 A MEMBER OF **DESIGN HOTELS**



LUGGAGE PORTER AND DOORMAN

Hotel PACAI, a first member property of Design Hotels™ collection in Baltic States, is currently recruiting for a Luggage Porter and Doorman.

Your main responsibility as a Luggage Porter is to work closely with Front Office Team and take directions from them. You will welcome and assist all of the guests to the hotel and help them with any enquiries and requests that they may have. Understanding what it means to deliver exceptional customer service and be able to exceed guest's expectations is imperative to this role. You should have a warm, friendly and welcoming manner, and genuinely care about the guest experience.

As a Luggage Porter or Doorman, it is essential for you to have a full clean and valid driving license which allows you to drive in Lithuania.

Good spoken English and Russian is needed.

What You Will Do:

- Complete descriptive and inspirational rooming procedures for the guests
- Carry guest's luggage into the hotel and up to the allocated room
- Valet parking
- Ensure that the luggage room is tidy and organized
- Arrange transport for guests when required
- Help guests with directions and assist with any requests
- Be confident about new openings and 'places to be seen' in Vilnius

What We Expect:

- Excellent communication skills
- Ability to use your own initiative and to think outside the box to help solve problems
- Superb attention to detail
- Confident and warm personality
- A good approach to teamwork
- Excellent personal presentation
- Resilience and drive to get things right first time
- Ready to work flexible hours

What We Offer:

- Unique opportunities to grow professionally in the luxury lifestyle hotel
- Personal motivational system
- Working in a young, creative and motivated team
- Convenient and the best location in Vilnius
- Onsite meals

If you are motivated to succeed and can see yourself in this role, please send your CV and application letter. We will follow up with you on the next steps in the interview process.

About Us:

Built in 1677 as the most magnificent mansion in the Grand Duchy of Lithuania, owned by a national legend and cultural ambassador of Lithuania Kazimieras Mykolas Pacas, the building's legacy as a hotel begins in 2018 Spring. Hotel PACAI is located on the most stunning Vilnius Old Town street, lined by thousands of historical touches. Here, bold cosmopolitan, design-savvy travelers come together to experience the history, local culture, outstanding design and fine food that all celebrates a vibrant life. Hotel PACAI is created by the passionate team of local architects and designers. Rich past elements are masterfully blended into fresh approach to luxury and contemporary design solutions. The hotel captures the spirit of Vilnius itself: historic, passionate, making you feel awaited, vibrant and young in its spirit. As soon as you step into the lobby, the atmosphere pulsing new experiences. The 104 rooms & suites is the perfect synthesis of multiple creative visions coming together in a historical building that is as much a remarkable heritage as it is a place celebrating the present uniqueness of Lithuania and Baltic culture. Hotel PACAI offers guests two restaurants, lounge bar. The newly renovated 17th-century building also has four meeting rooms and an exclusive courtyard, which brings the sense of the informal splendor. Hotel features its own spa, with treatment rooms, sauna, fitness are making this place perfect for a restful getaway. Bringing together the ideas that might seem unrelated, creating a common theme that relates to the singularity of the site's history, hotel PACAI follows the principal: to be a liberating experience. It is our ambition of hospitality that we wish to make a way of life.

For more information, please check our website: www.hotelpacai.com